

Terms & Conditions

Effective date: 01.05.2025

By booking a tour through Best of Zadar, you agree to the following terms and conditions. Please read them carefully before making a reservation.

1. General Information

Best of Zadar is a travel website providing curated day trips and activities in the Zadar region. Our goal is to provide a unique, safe, and memorable experience for all our guests. By booking with us, you accept the terms outlined below.

2. Booking Process

- **Deposit:** A non-refundable deposit is required to confirm your booking. The remaining balance is due on the day of the tour.
 - **Payment Methods:** The remaining balance can be paid by cash, Revolut, or PayPal, depending on the location.
 - **No Booking Fee:** We do not charge any additional booking fees for reservations.
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3. Cancellation Policy

- **Free Cancellation:** You may cancel your booking up to 48 hours before the tour departure for a full refund of the deposit.
 - **Late Cancellation:** Cancellations within 48 hours of the tour departure will result in a loss of the deposit.
 - **Exceptions:** In exceptional circumstances (e.g. illness or severe weather), we may offer a partial or full refund. Please contact us as soon as possible in such cases.
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4. Minimum Number of Participants

- **Minimum Group Size:** Some tours require a minimum number of participants to proceed. If the minimum number of participants is not reached, *Best of Zadar* reserves the right to cancel the tour and issue a full refund of the deposit.

5. Liability Disclaimer

- **Limitation of Liability:** *Best of Zadar* is not responsible for any accidents, injuries, damages, or losses that occur during the tours. By booking with us, you acknowledge and accept the risks associated with outdoor activities.
- **Force Majeure:** We are not liable for cancellations or changes due to factors beyond our control, including but not limited to weather conditions, mechanical failure of vehicles or boats, or any other unforeseen circumstances.

6. Tour Cancellations by *Best of Zadar*

Best of Zadar reserves the right to cancel a tour in the following cases:

- If the minimum number of participants is not met.
- If there is a mechanical failure with the boat, vehicle, or any other equipment necessary for the tour.

In these cases, you will receive a full refund of the deposit.

7. Tour Modifications Due to Weather or Sea Conditions

For boat tours with multiple stops, the planned route may be adjusted due to weather or sea conditions.

The safety of our guests is our top priority. Therefore, the skipper or tour operator reserves the right to change the itinerary, skip certain stops, or alter the schedule if necessary.

No refunds will be issued for such changes, as they are made solely in the interest of guest safety and operational feasibility.

8. Personal Data and Privacy

Please refer to our Privacy Policy for detailed information on how we collect, use, and protect your personal data.

9. Changes to Terms & Conditions

We may update these Terms & Conditions from time to time. Any changes will be posted on this page with the updated date. By continuing to use our services after such changes, you accept the new terms.

10. Contact Information

For any questions regarding these Terms & Conditions or to inquire about cancellations, please contact us at:

 info@bestofzadar.com

 +385 99 826 4481

Thank you for booking with Best of Zadar! We look forward to providing you with a memorable experience.